Product Safety and Quality Policy

Policy owner	Contact for questions	Date of last review
Chief Supply Chain Officer (CSO)	Global Quality Management	26 February 2026

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1 Preamble

SIG is a leading solutions provider of packaging. With our unique portfolio of aseptic carton, bag-in-box, and spouted pouch, we work in partnership with our customers to bring food and beverage products to consumers around the world in a safe, sustainable, and affordable way. Sustainability is integral to our business, we strive to create a regenerative food packaging system and to deliver scalable, systemic positive impacts – for society, the environment, and our business. We provide our customers with a complete range of packaging solutions, flexible filling machines and solutions for operating smarter factories, all designed to address the ever-changing needs of consumers.

The SIG Product Safety and Quality Policy has been developed to outline our commitments, goals and approach to our holistic understanding of quality. It is an important foundation for our sustainability approach.

Adherence to international standards and frameworks:

This Policy is informed by the following international principles, standards and frameworks on food safety and quality: the human right on physical and mental integrity, protected by various international human right treaties (UDHR, ICCPR, EU Charter); Codex Alimentarius principles for food safety including HACCP methodology; applicable International Organization for Standardization (ISO) Standards like ISO 9001:2015; Global Food Safety Initiative (GFSI)-recognized standards; Various applicable regulatory and industry standards. The principles and requirements therein are reflected in our management systems. We maintain ISO 9001 certification across our production plants, comply with GFSI-recognized food safety standards and operate integrated systems for complaint and claim management, critical incident handling, and traceability validated through internal and external audits. This Policy is periodically reviewed to reflect updates to international standards, regulatory requirements, and stakeholder expectations, ensuring continuous improvement and alignment with evolving frameworks.

2 Scope

The principles and commitments outlined in this Policy apply to SIG Group AG and its subsidiaries.

3 Core Principles

This Policy addresses how we ensure the safety and quality of our products; details our approach with respect to the liability for our products

We strive to provide leading system quality in the packaging industry as we:

- **Ensure** that only tested and specification-compliant packaging solutions, SIG filling line equipment (filling machines and applicators) and opening solutions for beverages and food are delivered to our customers;
- **Implement** safety and quality upfront in the design phase of our packaging solutions and SIG filling line equipment (filling machines and applicators) for beverages and food;
- **Ensure** organization-wide compliance with and adherence to (all applicable) product safety standards and laws;
- **Respond** efficiently and effectively to any customer requests, complaints, and challenges; and
- **Work** in partnership with our stakeholders to provide safe, sustainable and affordable food products to consumers around the world.

4 Topics: Product Safety and Quality

4.1 Product Safety and Quality

4.1.1 Relevance

As a leading provider of sustainable, innovative, and versatile packaging solutions and filling machines, our customers and consumers expect and rely on us to ensure the safety and quality of their packed goods. The safety and quality of our solutions are therefore fundamental to our license to operate.

4.1.2 Overarching commitment

- We are committed to ensuring food safety and maintaining the quality of packed products. That means no impact may emanate from our solutions that could compromise human health, change the condition of the food products or affect its organoleptic properties (e.g. taste, smell).
- It is our ambition to constantly improve ourselves in the development of our solutions, so that we exceed the expectations of our customers, ensuring they always deliver food and beverages to consumers across the world in a safe, sustainable and affordable way – now and in the future.

4.1.3 Targets

SIG's targets for Product Safety and Quality are:

- Continue to elevate all packaging plants to the highest possible Global Food Safety Initiative (GFSI)[1] recognized food safety certification standards, by 2030
- Maintain existing ISO 9001 certifications at production plants (including all aseptic carton plants).

4.1.4 Implementation approach

We ensure the highest product safety and quality for our customers and consumers by operating an integrated and systematic product safety and quality management system, which helps us identify, mitigate and eliminate potential and actual risks throughout the value chain.

At all our production plants and research and development centers in our aseptic carton business and for some bag-in-box and spouted pouch production plants, we maintain quality management systems according to the international ISO 9001 standard in place or implement them as soon as reasonably possible. Our production plants are furthermore certified according to top level GFSI recognized standards and are regularly audited to retain their certification. We regularly train our people to implement, maintain and further develop these systems and reinforce a culture of product safety and quality through regular communication, KPI measurement, and audits. For effective risk assessment and management, we apply leading recognized methods such as HACCP (hazard analysis and critical control points) as well as risk analysis tools such as FMEA (Failure Mode & Effects Analysis) or simplified risk analysis.

As part of our commitment to product safety and the prevention of food fraud in the value chain, we extend quality requirements to suppliers of the materials used in our packaging and machines, and we monitor their compliance through our supplier audit and supplier evaluation process. We also emphasize quality by design, working with

[1] GFSI-recognized certifications include the Brand Reputation Compliance Global Standards (BRCGS) packaging standard, Safe Quality Food (SQF), Food Safety System Certification (FSSC 22000), and International Featured Standard (IFS).

customers to make sure product safety and quality are maintained when our packs are assembled and filled in their factories.

4.2 Product Liability

4.2.1 Relevance

SIG is subject to a variety of national and international regulations and laws. We also hold ourselves accountable to fulfil our own product safety and quality standards that are even stricter than many legal requirements. Despite our best prevention efforts, we need to have defined liability processes in place that enable us to mitigate or remediate negative impacts on customers and consumers in case of insufficient quality.

4.2.2 Overarching commitment

- We strive to prevent any hazard to the health of consumers.
- Should we detect any such risk we act immediately to mitigate it.
- We also commit to working together with our customers and other relevant stakeholders to meet their expectations to the highest degree, especially if complaints should arise.

4.2.3 Implementation approach

Our Integrated Complaint and Claim Management process (ICCM) provides clear guidance on how customer complaints are managed. It furthermore ensures that the management, including the CEO, is informed about the current status regarding, amongst others, customer complaints, critical incidents and internal quality complaints should they arise. The Critical Incident Handling Process describes the standardized way how potentially major incidents – in terms of damage and hazard to customers, third parties or SIG – are managed within SIG. In this regard, we also have an established process in place, if a product recall or withdrawal is required.

SIG has established a system and associated processes to ensure backwards traceability from our final products (package material and closures), through logistics and manufacturing, up to our raw materials used. The traceability system and processes are subject to recurring validation through customers, third parties, and internal audits.

We validate the effectiveness of our Product Safety and Quality Management System on a regular basis, e.g. by reviewing our product withdrawal procedure at least annually. The findings are then integrated into our product safety update training. Furthermore, we continuously track new legal developments to ensure we stay in full compliance with relevant food safety legislation and continue to meet our clients' expectations to the highest degree.

5 Changes to this Policy

The Product Safety and Quality Policy will be regularly reviewed by the respective policy owner. Any changes or updates will be communicated.